

**PREFERRED PACKAGE**

# User Guide

Complete walkthrough of every component in your Preferred Package — and how to get the most out of each.



**WHAT'S IN THIS GUIDE**

- ✓ Window Warning & Deterrent Labels
- ✓ Paint-Etching Identifying Decals
- ✓ PSCC Recovery Network Access
- ✓ Concierge Recovery Service & 24/7 Hotline

# Welcome to Your Preferred Package

Modern vehicle theft doesn't look like it used to. Today's thieves use signal amplifiers, relay devices, and VIN tampering to steal vehicles silently and quickly. Standard factory security is no longer enough. CarSmarti's approach is built around **layered defense** — combining deterrents that make thieves walk away, identification tools that survive even after a theft, the PSCC commercial recovery network, and a dedicated human advocate when something goes wrong.

## The Five Roles of Your Kit

**Deterrents** — keep the thief from choosing your vehicle in the first place.

**Physical protection tools** — make an attempted theft harder or impossible.

**Identifiers** — tie the vehicle to you even after plates and VINs are tampered with.

**Recovery network access** — the PSCC LPR network locates the vehicle after a theft.

**Human coordination** — your recovery advocate is your single point of contact.

### Keep this guide with your vehicle paperwork.

We recommend storing a printed copy in your glove compartment next to your insurance and registration cards. If anyone else regularly drives the vehicle, give them a copy too. Everyone who drives the car should know what each component does — especially the Smart Recovery Chip's button, which must not be pressed.



DETERRENT FRONT-LINE

## Window Warning & Deterrent Labels

The first line of defense — visible signals that make a thief walk to the next car.

### What It Is

High-visibility window decals printed with warning language identifying your vehicle as police-traceable and enrolled in the CarSmarti / PSCC recovery network. These labels are designed to be seen — a thief doing a sidewalk scan sees your sticker and moves on to an easier target.

### Why It Works

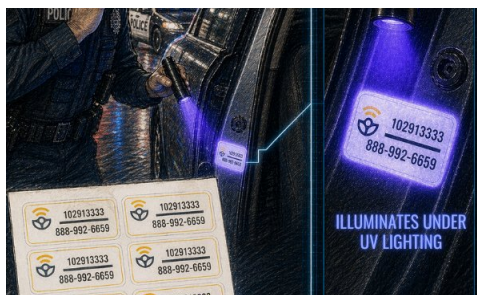
Professional vehicle thieves are opportunists — they pick the path of least resistance. Industry data consistently shows that visible anti-theft markers **significantly reduce the likelihood of a vehicle being targeted**. To them, traceable means risk.

### Where To Apply

- **Driver-side front window**  
Lower corner — most visible during a walk-by attempt.
- **Passenger-side front window**  
Catches thieves approaching from the curb side.
- **Rear window (optional)**  
For parking-lot deterrence when pulled in nose-first.

#### The deterrent effect is front-line.

The window label often does its job before any other layer of your kit activates. A theft that never happens is the best kind of recovery.



IDENTIFIER UV-VISIBLE

## Paint-Etching Identifying Decals

A phosphorescent chemical ID permanently embedded into your vehicle's paint. Under a UV (blacklight) flashlight, it illuminates to reveal your unique CarSmarti identifier and our recovery hotline number.

### What It Is

Your paint-etching decal uses a phosphorescent chemical compound that bonds with the clear coat of your vehicle's painted surface. Once applied, the chemical permeates into the clear coat — so even if the visible sticker is peeled off, a **chemical signature remains permanently embedded in the paint**. Under a UV (blacklight) flashlight, it illuminates to reveal your unique CarSmarti identifier and our recovery hotline number.

### How To Apply

- 1 **Pick a protected location.**  
Apply inside the door jamb, trunk lid, fuel door, or under the hood lip — anywhere shielded from direct sun, rain, and snow.

<b>2</b>	<b>Clean the area thoroughly.</b> Wipe with isopropyl alcohol and let dry. Oils, dust, or wax will weaken the chemical bond.
<b>3</b>	<b>Apply the decal firmly.</b> Peel and press. Use steady pressure across the whole decal for 30 seconds.
<b>4</b>	<b>Leave it on for at least 30 days.</b> The chemical needs time to fully embed into the clear coat. Do not remove during this window.
<b>5</b>	<b>Register your decal ID online.</b> Visit <a href="https://carsmarti.com/decal-upload.html">carsmarti.com/decal-upload.html</a> with your Registration Reference # and Customer Pin ID.

### After 30 Days: Keep or Remove?

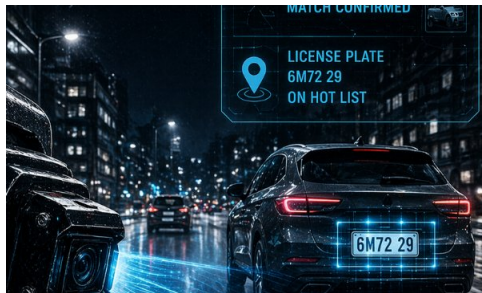
After the initial cure period, you can leave the visible decals on or remove them — your choice. The chemical signature stays in the paint regardless. **If you remove them, write down exactly where they were applied** — the residue is invisible to the naked eye.

### When & How It's Used

The decal activates **after** a theft. If your vehicle is recovered at a chop shop, impound lot, or during a traffic stop — even if the VIN has been tampered with or plates have been swapped — law enforcement can shine a UV light on the registered locations and see your CarSmarti ID and our 24/7 hotline.

#### Pro tip — verify it yourself.

A cheap UV / blacklight flashlight (\$8–\$15 on Amazon) lets you verify the decal yourself anytime. Great for peace of mind after application, and a good tool to keep around the house in general.



**RECOVERY NETWORK** POWERED BY PSCC

## PSCC Recovery Network

Your plate enters a nationwide license-plate-recognition network monitored 24/7.

# 500M+

license plates  
scanned monthly

# 2.5M+

vehicles recovered  
using this network

# 24 / 7

commercial network  
coverage nationwide

### What It Is

The PSCC (Public Safety Crime Center) operates the commercial LPR (License Plate Recognition) network that powers CarSmarti's recovery service. Cameras mounted on patrol cars, toll booths, commercial parking facilities, and fixed roadway installations continuously scan plates. When a plate matches a reported-stolen entry, an alert fires — often before the officer has even pulled the vehicle over.

### How It Works

1. Your plate is pre-registered in the recovery network when you enroll.
2. If your vehicle is stolen and you file a police report, your advocate flags the plate as active.
3. Every participating camera in the network is now looking for your plate.
4. When scanned anywhere — highway, toll, lot — law enforcement receives a hit alert with the location.



**PUBLIC SAFETY  
CRIME CENTER**

### Powered by the Public Safety Crime Center (PSCC).

PSCC is CarSmarti's recovery network affiliate, providing access to the commercial LPR database that supports vehicle recovery operations nationwide. Learn more at [publicsafetycrimecenter.com](https://publicsafetycrimecenter.com).

### The only thing you need to do to activate this layer is call us.

Dial **1-888-992-6659** and follow the prompts for Vehicle Recovery Services. Your advocate handles the rest — pulling your plate into the active hot list and coordinating directly with law enforcement.

# If Your Vehicle Is Stolen

Time matters. The first few hours are the highest-probability window for recovery. Here's exactly what to do, in order:

<b>1</b>	<b>Call 911 first.</b> Report the theft to local law enforcement and get a police report number.
<b>2</b>	<b>Call CarSmarti: 1-888-992-6659.</b> Follow the prompts for Vehicle Recovery Services. Staffed 24/7.
<b>3</b>	<b>Provide the police report number.</b> Your advocate uses this to activate the PSCC network and coordinate with the agency.
<b>4</b>	<b>Advocate activates the recovery workflow.</b> PSCC flagged · Smart Recovery Chip PIN issued to LE · Paint-etching ID pushed to recovering officer.
<b>5</b>	<b>Contact your insurance provider.</b> Your advocate will help coordinate the claim and provide documentation.
<b>6</b>	<b>Stay in touch with your advocate.</b> Keep your phone charged. Hits can move quickly once the network activates.

## Do not attempt to recover the vehicle yourself.

If you see your vehicle, call 911 or your assigned advocate. Do not approach, confront, or follow the thief. Recoveries are safest when handled by law enforcement — that's what this entire system is designed to enable.

## Support & Contact

# 1-888-992-6659

24/7 Theft Recovery — Follow prompts for Vehicle Recovery Services

### Customer Service

**Phone:** 1-888-992-6659

**Hours:** Mon–Fri, 9 AM – 8 PM EST

**Web:** carsmarti.com

**Address:** 2901 Clint Moore Rd. STE 2 #1049, Boca Raton, FL 33496

### Quick Reference

#### Just received my kit?

Start by registering your decal:  
[carsmarti.com/decal-upload.html](https://carsmarti.com/decal-upload.html)

#### Did the chip's button get pressed?

Call us immediately. We can check unit status from our end.

#### Adding a second vehicle?

Household vehicles get a discounted rate.